### Guidelines for Nature Centers

Developed by the Iowa Association of Naturalists, 1990

### Definition

For the purposes of the Iowa Association of Naturalists, a nature center consists of:

- **I.** <u>A natural resource</u> where both passive and active interpretation focuses on natural history themes and,
- **II.** <u>Physical facilities</u> which may include, but are not limited to, buildings, trails and indoor and outdoor displays and,
- III. <u>An environmental education program</u> to promote understanding of the natural and altered environment and,
- **IV.** A Professional interpretive staff and trained volunteers and,
- V. A funding base to support staff, programming, maintenance and other needs.

#### Guidelines

These guidelines are not mandatory standards. They give direction to organizations developing new nature centers and help existing nature centers evaluate and improve their programs and facilities.

#### I. Natural Resource Base

#### A. Overall Considerations

- 1. The site's features and size are appropriate to the nature center's mission statement.
- 2. The site is representative of locally native ecosystems, whether natural, altered or restored.
- 3. There are well-maintained roads leading to the area.
- 4. The site includes areas accessible to handicapped people.
- 5. There is sufficient money and staff to carry out the maintenance schedule and resource management plan.

#### B. Site Maintenance

- 1. The site is maintained according to a written schedule.
- 2. Measures are taken to ensure public safety in the area.
- 3. The resource is protected from potential damage by the visiting public.

#### C. Resource Management

- 1. There is a written management plan covering the natural, cultural, and historical resources.
- 2. Trained professionals are involved in development of the resource management plan.
- 3. The resource management plan reflects the nature center's mission statement.
- 4. The resource management plan includes the following:

- a. identification and management of ecological communities present at the site
- b. identification of ecologically sensitive areas and any special provisions needed to protect them
- c. identification of rare, threatened or endangered species present and any special provisions needed to protect them
- d. identification of acceptable activities at the site (activities to be considered may include: off-trail hiking, bicycling, cross-country skiing, horseback riding, hunting, trapping, fishing, boating and mushroom, berry and nut gathering)
- e. for preserves and refuges, plans for handling overpopulation of wildlife, if they become a threat to the resource
- 5. The resource management plan preserves the integrity of the resource.
- 6. All development at the site is conducted according to the resource management plan.

# II. Physical Facilities

- A. Overall Design Considerations
  - 1. The facilities are designed to fulfill the stated goals and objectives of the nature center. The following are examples of physical facilities which may be found in a nature center. If included, these must meet the goals and objectives of the program. Nature centers are not limited to the following facilities; nor is this list meant to be all encompassing.
    - a. Exhibit area
    - b. Teaching collection
    - c. Auditorium
    - d. Classroom
    - e. Library
    - f. Small meeting room
    - g. Restrooms
    - h. Bookstore and gift shop
    - i. Trail system and grounds
    - j. Parking lot
    - k. Office space
    - Storage and work space
  - 2. The structure is functional and efficient.
    - a. The structure is designed to reflect its mission statement and interpretive message.
    - b. The building serves as a model of energy conservation.
    - c. The facility is flexible enough to allow for future expansion.
  - 3. Visitors are encouraged to move about the buildings, grounds and trails in an efficient manner.
  - 4. The signage is adequate to direct visitors to the interpretive center and to other key locations.

- 5. The building is handicapped-accessible.
- 6. There is a written maintenance schedule and it is followed.
- 7. The building is designed for ease of maintenance and visitor comfort and convenience. For example, the building contains:
  - a. mud or wet room
  - b. utility closet
  - c. live animal work space
  - d. sufficient storage and work space
  - e. restrooms
- 8. Public safety is ensured.
  - a. All buildings meet safety and fire code regulations.
  - b. Steps and railings meet regulations.
- 9. All pertinent visitor information such as hours, rules, trail maps and a schedule of events is properly posted and available both during and after normal office hours. An easily accessible indoor reception and information area is available during normal office hours.
- 10. Landscaping should be done with native species in preference to nonnative species wherever possible.
- 11. Sound attenuation (carpeting and acoustics) is taken into consideration where appropriate.
- 12. All buildings should be well-lit and ventilated.
- 13. Fifty percent of the building should be reserved for non-public space (offices, storage, utilities and work space).
- 14. The buildings and trails are designed for and accessible to people from a variety of age groups and varying abilities in accordance with the goals and objectives of the program.
- 15. Running water is provided both inside and outside the building.

### B. Visitor Needs

- 1. Exhibit area
  - a. The exhibit area appears roomy and uncluttered.
  - b. The exhibits are protected from environmental hazards and the visiting public where necessary.
  - c. There are interactive and participatory displays.
  - d. Both permanent and temporary exhibits exist.
  - e. The exhibits convey interpretive themes to the visitor.
- 2. Teaching collection
  - a. The collection fulfills the stated goals and objectives of the nature center.
  - b. There is a written collection policy for both animate and inanimate objects.
  - c. Accurate collection records are kept.
    - 1. All necessary federal, state and local permits are current and applicable.
    - 2. All specimens are properly identified.
    - 3. Procedures are in place for accessioning and deaccessioning.
    - 4. If loaned, there are written procedures to ensure proper handling of the specimens.

- d. The collection is properly housed and displayed.
- e. The live collection is humanely treated.
  - 1. Routine attention is given to animals and plants on display (feeding, cleaning and medical).
  - 2. Veterinarian, horticulturist and other services are used.
  - 3. Adequate treatment records are kept.
  - 4. Staff is trained to handle and present live animals to the public.
  - 5. Adequate exhibit and storage space is provided.
  - 6. Proper food, temperature and other requirements are provided.
  - 7. Stress on animals is minimized as much as possible.

#### 3. Auditorium

- a. This is of sufficient size to meet the goals of the program.
- b. The room is equipped with the necessities for lectures and audiovisual presentations.
- c. If so designed, the room could double as a classroom.

### 4. Library

- a. This room is shielded from traffic flow and noise.
- b. This room could double for other purposes if properly designed with flexibility in mind.

### 5. Small meeting room

- a. This room is shielded from traffic flow and noise.
- b. This room could be used for other purposes.

#### 6. Restrooms

- a. The restrooms are designed to accommodate peak visitor traffic.
- b. There is access to restrooms after normal office hours.

#### 7. Bookstore and gift shop

- a. The store is readily accessible to visitors.
- b. The location of this room fits the internal traffic flow.
- c. Items for sale meet the goals and objectives of the nature center.

# 8. Parking lot

- a. The lot is of adequate size to meet the goals of the program.
- b. There is a logical traffic flow pattern.
- c. There is proper signage.
- d. There is easy access to the facilities.
- e. Designated handicapped accessible parking stalls are included in the design of the parking lot.

# 9. Trail system and grounds

- a. The trails are easily accessible from the visitor center and parking lot.
- b. The trails are maintained according to a written schedule.
- c. The trails are designed to minimize impact and preserve sensitive areas.
- d. The trails are diverse and meet the needs of the intended visitors.
- e. The site includes areas accessible to handicapped people.
- f. The trail system enhances the interpretive message using available interpretive techniques.
- g. The area meets the needs of all segments of the population.

h. Trails are properly marked and signed for the ease and convenience of trail users

#### C. Staff Needs

- 1. Office space
  - a. Permanent staff have individual offices which afford them a reasonable degree of privacy.
  - b. There is adequate space for work and storage.
- 2. Storage, utilities and work space
  - a. There is sufficient work space available for designing and building exhibits and displays. This would include storage units and work tables.
  - b. This area is shielded from the public.
  - c. The area is easily accessible to the staff.
  - d. Outside storage (garage, shop, etc.) is available.

## III. Environmental Education Program

### A. Overall Considerations

- 1. Programs have specific goals and objectives.
- 2. Different learning styles and developmental stages are recognized and are part of the planning process.
- 3. Some programs are specifically designed to meet the needs of special populations.
- 4. Programs offer a progression of experiences to effect a gradual attitude change, from awareness to knowledge to understanding of issues and values to citizen action. (See reference "Goals for Curriculum Development in Environmental Education.")
- 5. Programs are scheduled at a variety of times and days of the week to allow all segments of the population opportunities to attend programs.
- 6. A variety of interpretive techniques are used (i.e., passive and active exhibits and activities, audiovisual and interpretive trails).
- 7. The interpretive program is not limited to the staff of the center, but involves networking with other individuals and organizations.
- 8. The center capitalizes on community desire, to be part of their program, by use of volunteers, summer jobs and internships.

#### B. Program Content

- 1. Program content reflects the mission statement of the organization.
- 2. Programs are based on the needs of the community and are responsive to change.
- 3. A variety of programs are offered to attract different segments of the population.
- 4. Programs reflect the natural, cultural and historical features of the site.
- 5. The program's diversity increases as it matures.
- 6. Recreational activities integrate knowledge of the resource with the activity.

#### C. Evaluation

1. Programs should be evaluated at regular and prescribed intervals.

2. Self, peer, and participant evaluations should be part of the process.

# IV. Professional Interpretive Staff and Trained Volunteers

# A. Professional Interpretive Staff

- 1. Staff, excluding volunteers, interns and non-paid employees, meets the minimum "Professional Standards for an Interpretive Naturalist" as set by the IAN in 1988.
- 2. Staff responsibilities include participation in continuing education and professional organizations. Staff are given time and monetary support for such activities.
- 3. Staff should have access to the governing board and be involved in decision-making.
- 4. Evaluation of staff should be at regular, prescribed times. Self, peer, and participant evaluations should be part of the process.

#### B. Trained Volunteers

- 1. The nature center has a volunteer coordinator.
- 2. Written volunteer task descriptions should name the supervisor and should include duties and responsibilities both to the nature center and to the general public.
- 3. Volunteers are given appropriate tasks.
- 4. A volunteer contract is signed by both volunteer and supervisor.
- 5. A task-specific volunteer training program is established.
- 6. Regularly scheduled evaluations are conducted for each volunteer by their supervisor.
- 7. Volunteer records should be kept (i.e., hours worked, duties, etc.).
- 8. Volunteers receive recognition.

### V. Funding and Administration

### A. Funding

- 1. The nature center has its own budget within any parent organization.
- 2. There are adequate funds available for both interpretive and support staff.
- 3. There is monetary support for continuing education and professional memberships.

#### B. Administration

- 1. There is a mission statement which includes goals, objectives and the legal responsibilities to the general public. The mission statement is evaluated regularly.
- 2. Staff size is adequate to handle all nature center responsibilities and visitor demands.
- 3. There is an organizational chart, listing all paid, non-paid, and volunteer staff.

- 4. There is an employee policy including hours worked, holidays, vacation, sick leave, other compensations, safety procedures, expectations, evaluation procedures and grievance policy.
- 5. There is a risk management plan that covers employees, volunteers, participants and facilities.

### References

Any organization that has, or is starting, a nature center should be familiar with the following:

- 1. TIS Report #4, Accreditation, Self-study and On-site Evaluation Questionnaire. American Association of Museums, 1225 I Street NW, Washington D.C. 20005, (202) 289-1818.
- 2. Camp Standards with Interpretations for the Accreditation of Organized Camps. American Camping Association, Bradford Woods, Martinsville, Indiana, 46151 1978 ISBN 0-87603-044-4.
- 3. Goals for Curriculum Development in Environmental Education. Harold Hungerford, R. Ben Payton and Richard J. Wilke. The Journal of Environmental Education, Vol. 11, No. 3 Spring 1980
- 4. State and local laws concerning health, safety and building codes.